



10-06-05

Docket Number: CSCO-3824

RCE 13629/18
JFW

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
Patent Application

I hereby certify that this transmittal of the below described documents is being deposited with the United States Postal Service in an envelope bearing Express Mail Postage and an Express Mail label, with the below serial number, addressed to Mail Stop RCE, Commissioner For Patents, Alexandria, VA 22313-1450 on the below date of deposit.			
Express Mail Label No.:	EV699711725US	Name of Person Making the Deposit:	Anthony Chou
Date of Deposit:	10/04/05	Signature of the Person Making the Deposit:	<i>Anthony Chou</i>

In re Application of: **BUONANNO**

Serial No.: **09/766,175** Examiner: **Borissov, Igor N.**

Filed: **01/18/2001** Art Unit: **3629**

Confirmation No. **9529**

For: **PROACTIVE CALL AND CONTACT CENTER SYSTEM**

Mail Stop RCE
Commissioner For Patents
Alexandria, VA 22313-1450

REQUEST FOR CONTINUED EXAMINATION (RCE) TRANSMITTAL
(SUBSECTION(B) OF 35 U.S.C. § 132)

This is a Request for Continued Examination (RCE) under 37 C.F.R. § 1.114 for the above-identified application.

1. Submission required under a filing under 37 C.F.R. § 1.114

- a. ☐ Previously submitted
- i. ☐ Consider the amendment(s)/ reply under 37 C.F.R. § 1.116 previously filed on _____
(Any unentered amendment(s) referred to above will be entered)
- ii. ☐ Consider the arguments in the Appeal Brief or Reply Brief previously filed on _____
- iii. ☐ Other _____
- b. ☒ Enclosed
 - i. ☒ Amendment/Reply 21 pages
 - ii. ☐ Affidavit(s)/Declaration(s)
 - iii. ☐ Information Disclosure Statement (IDS)
 - iv. ☐ Other _____

2. Miscellaneous

- a. ☐ Suspension of action on the above-identified application is requested under 37 C.F.R. § 1.103(c) for a period of _____ months.
(period of suspension shall not exceed 3 months: Fee under 37 C.F.R. § 1.17(l) required)

b. Other _____

Extension of Term

3. The proceedings herein are for a patent application and the provisions of 37 C.F.R. 1.136 apply.

- (a) ☐ Applicant petitions for an extension of time under 37 C.F.R. 1.136 (fees: 37 C.F.R. 1.17(a)-(d) for the total number of months checked below:)

Extension	Fee
<input type="checkbox"/> one month	\$120.00
<input type="checkbox"/> two months	\$420.00
<input type="checkbox"/> three months	\$950.00
<input type="checkbox"/> four months	\$1,480.00

Fee \$0.00

If an additional extension of time is required, please consider this a petition therefor.

- (b) ☒ Applicant believes that no extension of term is required. However, this conditional petition is being made to provide for the possibility that applicant has inadvertently overlooked the need for a petition for extension of time.

FEES DUE

The RCE fee under 37 C.F.R. § 1.17(e) is required by 37 C.F.R. § 1.114 when the RCE is filed.

CLAIMS					
	NO. OF CLAIMS		EXTRA CLAIMS	RATE	FEES
Basic Application Fee					\$790.00
Total Claims	20	Minus Highest Prev. Paid	0	X \$50 =	\$00.00
Independent Claims	4	Minus Highest Prev. Paid	0	X \$200 =	\$0.00
If multiple dependent claims are presented, add \$260.00					\$0.00
TOTAL APPLICATION FEE DUE					\$790.00

PAYMENT OF FEES

1. The full fee due in connection with this communication is provided as follows:
- ☒ The Commissioner is hereby authorized to charge any additional fees associated with this communication or credit any overpayment to Deposit Account No.: 23-0085.
A duplicate copy of this authorization is enclosed.
- ☒ A check in the amount of \$ 790.00

[] Charge any fees required or credit any overpayments associated with this filing to Deposit Account No.: 23-0085.

Please direct all correspondence concerning the above-identified application to the following address:

WAGNER, MURABITO & HAO LLP
Two North Market Street, Third Floor
San Jose, California 95113
(408) 938-9060

Respectfully submitted,

Date: October 4, 2005

By: 

Matthew J. Blecher
Reg. No. 46,558